

▶ Important: Please complete Sections A–J. Be sure to check the boxes in those sections that do not apply to you, and move on to the next section. To avoid delays, please make sure each section is complete and accurate.

Loan Number: _

Section A BORROWEI	R	СО-В	ORROWER
Borrower's Name		Co-Borrower's Name	
Social Security Number	Date of Birth	Social Security Number	Date of Birth
Home Phone Number With Area Code		Home Phone Number With Area Code	
Cell or Work Number With Area Code		Cell or Work Number With Area Code	
Email Address		Email Address	
When you give us your mobile phone number, Your consent allows us to use text messaging account service calls, but not for telemarketing Message and data rates may apply. You may c	artificial or prerecorded voic or sales calls. It may includ	e messages and automatic dialing e contact from companies working	technology for informational and
Only be review	y residence some time in the f d Servicemember who was on or all mortgage assistance opti- ved for selling the home for les	uture. Yes No active duty at the time of death? ons s than I owe or releasing my property	on (PCS) order?
The property is my: Primary Resid The property is: Owner Occup			
Have you ever had a Home Affordable Modification In Have you or any co-borrower had a permanent HAP Are you or any co-borrower currently in or being co-complete this section ONLY if you are required to the mortgage on your principal residence paid?	MP modification on any other possidered for a HAMP Trial Peresting mortgage assistance	oroperty you own? Yes No If "iod Plan on a property other than your property that is not your property that you	'Yes," how many?
Number of People in Household:			
Mailing Address:			
Property Address (if same as mailing address, just Is the property listed for sale? Yes If yes, what was the listing date? Have you received an offer on the propert Date of Offer: Amount of Closing Date: Agent's Name: Agent's Phone Number:	No y?	Agency Name:	
For Sale by Owner?		Counselor's Email:	
Who pays the real estate tax bill on your part of the law and address that fees are paid to:	Paid by condo or HOA No No \$ per month No	Is the policy current? Name(s) of Insurance Compan	iums for your property? Paid by condo or HOA Yes No No Imber(s):
-	1		



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Loan Number: _____

Section B REQUIRED DOCUMENTAT	ION/HARDSHIP AFFIDAVIT
Describe your hardship:	
Date situation began is:	
I believe that my situation is: Short-term (under 6 months) Medium-term (6-12 months) Long-term or permanent (greater than 12 months)	
I am having difficulty making my monthly payment because of reaso (Please check all that apply and submit required documentation demonstrating Housing Administration (FHA), U.S. Department of Veterans Affairs (VA) or Runsubmit all financial documentation that supports your request for assistance.)	your hardship. If your mortgage loan is insured or guaranteed by the Federal
☐ Unemployment	A copy of your benefits statement or letter detailing the amount, frequency and duration of your unemployment benefits
Underemployment	No hardship documentation required, as long as you have submitted the income documentation that supports the income
Income reduction (e.g., elimination of overtime, reduction in regular working hours, or a reduction in base pay)	No hardship documentation required, as long as you have submitted the income documentation that supports the income
Divorce or legal separation; separation of borrowers unrelated by marriage, civil union or similar domestic partnership under applicable law	Divorce decree signed by the court OR Separation agreement signed by the court OR Current credit report evidencing divorce, separation, or non-occupying Borrower has a different address OR Recorded quitclaim deed evidencing that the non-occupying borrower or co-borrower has relinquished all rights to the property
Death of a borrower or death of either the primary or secondary wage earner in the household or dependent family member	Death certificate ORObituary or newspaper article reporting the death
Long-term or permanent disability; serious illness of a borrower/co-borrower or dependent family member	Do not provide medical records or any details of your illness or disability Written statement from you or other documentation verifying disability or illness OR Proof of monthly insurance benefits or government assistance (with expiration date, if applicable)
Disaster (natural or man-made) adversely impacting the property or borrower's place of employment	Insurance claim OR Federal Emergency Management Agency grant or Small Business Administration loan OR Borrower or employer property located in a federally declared disaster area
☐ Distant employment transfer	Proof of transfer ORMilitary Permanent Change of Station (PCS)
Excessive obligations	No hardship documentation required, as long as you have submitted the income documentation that supports the income
Business failure	Tax return from the previous year (including all schedules) AND Proof of business failure supported by one of the following: Bankruptcy filing for the business; or Two months recent bank statements for the business account evidencing cessation of business activity; or Most recent signed and dated quarterly or year-to-date profit and loss statement
Payment increase	No hardship documentation required, as long as you have submitted the income documentation that supports the income
Other	
If you have income from rental properties that are not your principal	residence, you must provide a copy of the current lease agreement

with bank statements showing deposit of rent checks.



Amount: \$

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Loan Number: ADDITIONAL LIENS/MORTGAGES OR JUDGMENTS **Section C** Complete if applicable. Check this box if this section does not apply to you. Continue to Section D. Lien Holder's Name/Servicer Balance Phone Number Reference Number/Loan Number A lien is a legal claim on property to secure a loan or debt until paid off. It is put in place by contract or court order. BANKRUPTCY **Section D** Complete if applicable. ☐ Check this box if this section does not apply to you. Continue to Section E. Filing Date: ___ Have you filed for bankruptcy? Yes □No If yes: Chapter 13 Has your bankruptcy been discharged? Yes No Bankruptcy case number: ___ Section E INCOME/EXPENSES FOR HOUSEHOLD **EMPLOYMENT INFORMATION** Borrower Monthly Income: \$ ___ Co-Borrower Monthly Income: \$ __ I am: Employed by a Company I am: Employed by a Company Company #1 Name: ___ Company #1 Name: _ Company #1 Address: ____ Company #1 Address: ___ Employment Start Date: ___ Employment Start Date: ___ Company #2 Name: __ Company #2 Name: __ Company #2 Address: ___ Company #2 Address: __ Employment Start Date: _ Employment Start Date: _ ☐ Self-Employed Percent of Ownership % ☐ Self-Employed Percent of Ownership I am: I am: ☐ Independent Contractor I am: ☐ Independent Contractor Self-employed people earn income directly from their own business, trade, or profession. They don't collect a salary or wages from an employer. Independent contractors typically provide goods or services to a company under the terms of a contract. They set their own hours and are paid on a freelance basis. **OTHER INCOME/EXPENSES** Is there a person not on the mortgage note who lives in the residence and contributes financially to the household? ☐ Yes ☐ No If yes, complete the following: First and Last Name: Monthly amount contributed to the household (not including the amount contributed to the Mortgage): \$ ___ Monthly amount contributed to the Mortgage: \$ _ Are there living expenses for this person? Yes No If yes, monthly amount of expenses: \$_ Payment Type: Amount: \$ List any one-time payments you received that appear on your most recent tax return. (Examples: one-time pension disbursements, Payment Type: _____ Amount: \$ Payment Type: _____

tax refunds, bonuses, insurance distributions)



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Loan Number: _

HOUSEHOLD INCOME	
Monthly Gross Wages	\$
Monthly Self-Employment Income	\$
Monthly Overtime	\$
Monthly Unemployment Income	\$
Monthly Tips, Commissions, Bonus	\$
Monthly Non-Taxable Social Security/SSDI	\$
Monthly Taxable Social Security Benefits or Other Monthly Income from Annuities or Retirement Plans	\$
Monthly Child Support/Alimony ²	\$
Monthly Gross Rents Received ³	\$
Monthly Food Stamps/Welfare	\$
Monthly Other	\$
Total Monthly Income	\$

HOUSEHOLD EXPENSES/	DEBT
Monthly First Mortgage Principal and Interest Payment ¹	\$
Monthly Second Mortgage Principal and Interest Payment ¹	\$
Monthly Homeowners' Insurance ¹	\$
Monthly Property Taxes ¹	\$
Monthly HOA/Condo Fees/Co-OP Fees/Property Maintenance ¹	\$
Monthly Mortgage Payments on Other Properties ⁴	\$
Monthly Credit Cards/Installment Loan(s) (total minimum payment)	\$
Monthly Child Support/Alimony Payments	\$
Monthly Auto Lease/Payment	\$
Monthly Other	\$
Total Monthly Expenses/Debt	\$

HOUSEHOLD ASSETS associated with the property and/or born excluding retirement funds	rower(s)
Checking Account(s)	\$
Checking Account(s)	\$
Savings/Money Market	\$
CDs	\$
Stocks/Bonds	\$
Other Cash on Hand	\$
Other Real Estate (estimated value)	\$
Other	\$
Total Assets	\$

- ¹ The amount of the monthly payment made to your lender including, if applicable, monthly principal, interest, real property taxes and insurance premiums.
- ² Notice: Alimony, child support, or separate maintenance income need not be revealed if you do not choose to have it considered for repaying this loan.
- ³ Include rental income received from all properties you own EXCEPT a property for which you are seeking mortgage assistance in Section H.
- ⁴ Include mortgage payments on all properties you own EXCEPT your principal residence and the property for which you are seeking mortgage assistance in Section H.
- $^{\mbox{\tiny 5}}$ Non-borrower household income is defined as someone living in the home who is not on the original note, but whose income has been relied upon to support the mortgage payment.

	ADDITIONAL LIVIN	G EXPENSES		
	Borrower	Co-Borrower	Non-Borrower⁵	Total
Tuition/School	\$			
Child Care (daycare, babysitting)	\$			
Automobile Expenses (insurance/maintenance/gas)	\$			
Food	\$			
Life Insurance Premium	\$			
Medical	\$			
Utilities	\$			
Clothing	\$			
Cable, Internet, Phone	\$			
Total Living Expenses	\$			



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Loan Number: _

Section F

DODD-FRANK CERTIFICATION

The following information is requested by the federal government in accordance with the Dodd-Frank Wall Street Reform and Consumer Protection Act (Pub. L. 111-203). **You are required to furnish this information**. The law provides that no person shall be eligible to begin receiving assistance from the Making Home Affordable Program, authorized under the Emergency Economic Stabilization Act of 2008 (12 U.S.C. 5201 et seq.), or any other mortgage assistance program authorized or funded by that Act, if such person, in connection with a mortgage or real estate transaction, has been convicted, within the last 10 years, of any one of the following: (A) felony larceny, theft, fraud, or forgery, (B) money laundering or (C) tax evasion.

I/we certify under penalty of perjury that I/we have not been convicted within the last 10 years of any one of the following in connection with a mortgage or real

- (a) felony larceny, theft, fraud, or forgery,
- (b) money laundering or (c) tax evasion.

Second Mortgage Servicer Name: _____

Current Value: \$ _

I/we understand that the servicer, the U.S. Department of the Treasury, or their agents may investigate the accuracy of my statements by performing routine background checks, including automated searches of federal, state and county databases, to confirm that I/we have not been convicted of such crimes. I/we also understand that knowingly submitting false information may violate federal law.

If you have been convicted of one of the mortgage or real estate crimes listed above within the last 10 years, you must cross out this section. You will be considered for other mortgage assistance options that are not a part of the Making Home Affordable Program.

This certification is effective on the earlier of the date listed below or the date received by your servicer.

This certification is effective off the earlier of the date listed below of the date	Teceived by your services.
Section G OTHER PROF	PERTIES OWNED
☐ Check this box if this section does not apply to you. Continue to	to Section H.
For the amount of the monthly payment, include, if applicable, monthly principal You must provide information about all properties that you or the co-borrower seeking mortgage assistance listed in section H. Use additional sheets if necessity	own, other than your principal residence and any other property for which you are
PROF	PERTY #1
Property Address:	Loan Number:
First Mortgage Servicer Name:	Mortgage Balance: \$
Second Mortgage Servicer Name:	Mortgage Balance: \$
Property is: Vacant Second or Seasonal Home Rented	
Current Value: \$ Gross Monthly Rent: \$	Monthly Mortgage Payment: \$
PROF	PERTY #2
Property Address:	Loan Number:
First Mortgage Servicer Name:	Mortgage Balance: \$
Second Mortgage Servicer Name:	Mortgage Balance: \$
Property is:	
Current Value: \$ Gross Monthly Rent: \$	Monthly Mortgage Payment: \$
PROF	PERTY #3
Property Address:	Loan Number:
First Mortgage Servicer Name:	Mortgage Balance: \$
Second Mortgage Servicer Name:	Mortgage Balance: \$
Property is:	
Current Value: \$ Gross Monthly Rent: \$	Monthly Mortgage Payment: \$
PROF	PERTY #4
Property Address:	Loan Number:
First Mortgage Servicer Name:	Mortgage Balance: \$
Second Mortgage Servicer Name:	Mortgage Balance: \$
Property is: Vacant Second or Seasonal Home Rented	
Current Value: \$ Gross Monthly Rent: \$	Monthly Mortgage Payment: \$
PROF	PERTY #5
Property Address:	Loan Number:
First Mortgage Servicer Name:	Mortgage Balance: \$

Gross Monthly Rent: \$

___ Mortgage Balance: \$ ___

Monthly Mortgage Payment: \$ _



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Loan Number: _____

Section H OTHER PROPERTY FOR WHICH ASSISTANCE IS REQUESTED Complete this section ONLY if you are requesting mortgage assistance for a property that is not your principal residence.	
Check this box if this section does not apply to you. Continue to the Rental Property Certification section below.	
I am requesting mortgage assistance for a rental property. Yes No I am requesting mortgage assistance for a second or seasonal home. Yes No I am requesting mortgage assistance for a home that is no longer my primary residence due to an out of area job transfer or foreign service assignment. I intend to occupy this property as my primary residence sometime in the future. Yes No	d
Property Address: Loan Number:	
Current Value: \$Monthly Payment: \$	_
Provider of your first mortgage (if not Chase):	_
Do you have a second mortgage on the property? Yes No If "Yes," Servicer Name: Loan Number: Monthly Payment: \$	
Do you have condominium or homeowners association (HOA) fees? Yes No If "Yes," Monthly Fee: \$ Are HOA fees paid current? Yes Name and address that fees are paid to:	Э
Does your mortgage payment include taxes and insurance? Yes No Annual homeowners insurance: \$	_
If requesting assistance for a rental property, property is currently: Vacant and available for rent.	_
Occupied without rent by your legal dependent, parent or grandparent as their	
principal residence.	
☐ Occupied by a tenant as their principal residence.☐ Other	
If rental property is occupied by tenant: Term of lease/occupancy/	_
If rental property is vacant, describe efforts to rent property:	_
If you have a non-rent-paying occupant, describe your relationship to them and the duration of their occupancy:	_
Is the property for sale? Yes No If "Yes," Listing Agent's Name: Phone Number:	_
List Date? Have you received a purchase offer?	_
RENTAL PROPERTY CERTIFICATION	
You must complete this certification if you are requesting a mortgage modification with respect to a rental property. Check this box if this section does not apply to you. Continue to Section I.	
	_
1. I intend to rent the property to a tenant or tenants for at least five years following the effective date of my mortgage modification. I understand that the servicer, the U.S. Department of the Treasury, or their respective agents may ask me to provide evidence of my intention to rent the property during such time. I further understand that such evidence must show that I used reasonable efforts to rent the property to a tenant or tenants on a year-round basis, if the property is or becomes vacant during such a five-year period.	
Note: The term "reasonable efforts" includes, without limitation, advertising the property for rent in local newspapers, websites or other commonly used forms of written or electronic media, and/or engaging a real estate or other professional to assist in renting the property, in either case, at or below market rent.	
2. The property is not my secondary residence and I do not intend to use the property as a secondary residence for at least five years following the effective date of my mortgage modification. I understand that if I do use the property as a secondary residence during such five-year period, my use of the property may be considered to be inconsistent with the certifications I have made herein.	
Note: The term "secondary residence" includes, without limitation, a second home, vacation home or other type of residence that I personally use or occupy on a part-time, seasonal or other basis.	
3. I do not own more than five (5) single-family homes (i.e., one-to-four unit properties) (exclusive of my principal residence).	
Notwithstanding the foregoing conditions, I may at any time sell the property, occupy it as my personal residence, or permit my legal dependent, parent or grandparent to occupy it as their principal residence with no rent charged or collected, none of which will be considered to be inconsistent with the certifications made herein.	
This certification is effective on the earlier of the dates listed below or the date the Request for Mortgage Assistance form is received by your servicer.	
By checking this box and initialing below, I am requesting a mortgage modification under the Making Home Affordable Program with respect to the rental property described in this section and I hereby certify under penalty of perjury that each of the statements above are true and correct with respect to that property.	у
Initials: Borrower Co-Borrower	
	_



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mportanti	move on to the next section. To avoid delays, please make sure each section is complete and accurate.

Loan Number: _____

Section I

INFORMATION FOR GOVERNMENT MONITORING PURPOSES

The following information is requested by the federal government in order to monitor compliance with federal statutes that prohibit discrimination in housing. You are not required to furnish this information, but are encouraged to do so. The law provides that a lender or servicer may not discriminate either on the basis of this information, or on whether you choose to furnish it. If you furnish the information, please provide both ethnicity and race. For race, you may check more than one designation. If you do not furnish ethnicity, race, or sex, the lender or servicer is required to note the information on the basis of visual observation or surname if you have made this request for a loan modification in person. If you do not wish to furnish the information, please check the box below.

Borrower:	☐ I do not wish to furnish this information	Co-Borrower:	☐ I do not wish to furnish this information
Ethnicity:	Hispanic or Latino Not Hispanic or Latino	Ethnicity:	Hispanic or Latino Not Hispanic or Latino
Race:		Race:	
Sex:	Female Male	Sex:	Female Male

HOMEOWNERS HOTLINE

If you have questions about this document or the general modification process, please call your Servicer. If you have questions about government programs that your Servicer cannot answer or need further counseling, you can call the Homeowner's HOPE™ Hotline at 888-995-HOPE (4673). The Hotline can help answer questions about the program and offers free HUD-certified counseling services in English and Spanish.

■ TM

■ Republic Answer Questions about the program and offers free HUD-certified counseling services in English and Spanish.

Homeowner's HOPE™ Hotline

NOTICE TO BORROWERS

Be advised that by signing this document you understand that any documents and information you submit to your Servicer in connection with the Making Home Affordable Program are under penalty of perjury. Any misstatement of material fact made in the completion of these documents including but not limited to misstatement regarding the occupancy in your home, hardship circumstances, and/or income, expenses, or assets will subject you to potential criminal investigation and prosecution for the following crimes: perjury, false statements, mail fraud, and wire fraud. The information contained in these documents is subject to examination and verification. Any potential misrepresentation will be referred to the appropriate law enforcement authority for investigation and prosecution. By signing this document, you certify, represent and agree that: "Under penalty of perjury, all documents and information I have provided to Lender in connection with the Making Home Affordable Program, including the documents and information regarding my eligibility for the program, are true and correct."

If you are aware of fraud, waste, abuse mismanagement or misrepresentation affiliated with the Troubled Asset Relief Program, please contact the SIGTARP Hotline by calling 1-877-SIG-2009 (toll-free), 202-622-4559 (fax), or www.sigtarp.gov. Mail can be sent to Hotline Office of the Special Inspector General for Troubled Asset Relief Program, 1801 L St. NW, Washington, DC 20220.





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Section J

ACKNOWLEDGMENT AND AGREEMENT

In making this request for consideration, I certify under penalty of perjury:

- 1. I understand the Servicer may pull a current credit report on all borrowers obligated on the Note.
- 2. I am willing to commit to credit counseling if it is determined that my financial hardship is related to excessive debt.
- 3. If I was discharged in a Chapter 7 bankruptcy proceeding subsequent to the execution of the Loan Documents, or am currently entitled to the protections of any automatic stay in bankruptcy, I acknowledge that the Servicer is providing the information about the mortgage relief program at my request and for informational purposes, and not as an attempt to impose personal liability for the debt evidenced by the Note.
- 4. I understand that if the Servicer offers me a Trial Period Plan and I fail to accept or complete the trial plan for any reason, including, for example, declining the trial plan offer, failing to accept the trial plan offer, failing to make trial plan payments in a timely manner or failing to accept a final modification at the end of the trial period, I may permanently lose eligibility for a modification under the Making Home Affordable Program and any other modification program offered by the Servicer.
- 5. If I am eligible for a Trial Period Plan, Repayment Plan or Forbearance Plan, and I accept and agree to all terms of such plan, I also agree that the terms of this Acknowledgment and Agreement are incorporated into such plan by reference as if set forth in such plan in full. My first timely payment following my Servicer's determination and notification of my eligibility or prequalification for a Trial Period Plan, Repayment Plan or Forbearance Plan (when applicable) will serve as acceptance of the terms set forth in the notice sent to me that sets forth the terms and conditions of the Trial Period Plan, Repayment Plan or Forbearance Plan.
- 6. I agree that when the Servicer accepts and posts a payment during the term of any Repayment Plan, Trial Period Plan or Forbearance Plan it will be without prejudice to, and will not be deemed a waiver of, the acceleration of my loan or foreclosure action and related activities and shall not constitute a cure of my default under my loan unless such payments are sufficient to completely cure my entire default under my loan.
- 7. I agree that any prior waiver as to my payment of escrow items to the Servicer in connection with my loan has been revoked.
- 8. If I qualify for and enter into a Repayment Plan, Forbearance Plan or Trial Period Plan, I agree to the establishment of an escrow account and the payment of escrow items if an escrow account never existed on my loan.
- 9. I consent to being contacted concerning this request for mortgage assistance at any email address or cellular or mobile telephone number I have provided to the Lender. This includes text messages and telephone calls to my cellular or mobile telephone.
- 10. That all of the information in this document is truthful and the hardship(s) identified on page 2 is/are the reason that I need to request a modification of the terms of my mortgage loan, a short sale or a deed-in-lieu of foreclosure.
- 11. I understand that the Servicer, the U.S. Department of the Treasury, owner or guarantor of my mortgage or their agents may investigate the accuracy of my statements and may require me to provide additional supporting documentation. I also understand that knowingly submitting false information may violate federal and other applicable laws.
- 12. I understand that if I have intentionally defaulted on my existing mortgage, engaged in fraud or if it is determined that any of my statements or any information contained in the documentation that I provide are materially false and that I was ineligible for assistance under the Making Home Affordable Program (MHA), the Servicer, the U.S. Department of the Treasury, or their respective agents may terminate my participation in MHA, including any right to future benefits and incentives that otherwise would have been available under the program, and also may seek other remedies available at law and in equity, such as recouping any benefits or incentives previously received.
- 13. The property that I am requesting mortgage assistance for is able to be lived in, and it has not been or is not at risk of being condemned. There has been no change in the ownership of the property since I signed the documents for the mortgage that I want to modify.
- 14. I am willing to provide all requested documents and to respond to all Servicer questions in a timely manner. I understand that time is of the essence.
- 15. I understand that the Servicer will use the information in this document to evaluate my eligibility for a loan modification or short sale or deed-in-lieu of foreclosure, but the Servicer is not obligated to offer me assistance based solely on the statements in this document or other documentation submitted in connection with this request.
- 16. I understand that the Servicer will collect and record personal information, including, but not limited to, my name, address, telephone number, Social Security number, credit score, income, payment history, government monitoring information and information about account balances and activity. I understand and consent to the disclosure of my personal information and the terms of any mortgage relief or foreclosure alternative that I receive by the Servicer to (a) the U.S. Department of the Treasury; (b) Fannie Mae and Freddie Mac in connection with their responsibilities under the Homeowner Affordability and Stability Plan; (c) any investor, insurer, guarantor or Servicer that owns, insures, guarantees or services my first lien or subordinate lien (if applicable) mortgage loan(s); (d) companies that perform support services in conjunction with any other mortgage relief program; and (e) any HUD-certified housing counselor.
- 17. I understand that if the Servicer estimates the current value of my home as part of a review for mortgage assistance, I will receive a copy of that appraisal or valuation.
- 18. If I or someone on my behalf has submitted a Fair Debt Collection Practices Act Cease and Desist notice to my Servicer, I hereby withdraw such notice and understand that the Servicer must contact me through the loan modification process or to find other alternatives to foreclosure.



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By signing this document, I/we certify that all the informat information may constitute fraud.	tion is truthful. I/We understand that knowingly submitting false
Borrower Signature	Date

YOUR REQUEST FOR MORTGAGE ASSISTANCE FORM IS COMPLETE IF YOU'VE:

- ✓ Written your loan number at the top of each page
- ✓ Completed Sections A-J
- ✓ Checked to make sure each section is complete and accurate
- ✓ Signed your name(s) in the box above

TO BE COMPLETED BY INTERVIEWER		
This request was taken by:	Interviewer's Name (print or type) & I.D. Number	Name/Address of Interviewer's Employer
Face-to-Face Interview	Interviewer's Signature Date	
Mail		
☐ Telephone	Interviewer's Phone Number (include area code)	Servicer/Interviewer's Email Address
☐ Internet		
	Interviewer's Fax Number	
Loan Number		

D23253 RMA 1114 Page 9