

HARDSHIP ASSISTANCE PACKAGE

Please bring in copies of:

- 2 recent consecutive pay stubs, or
- 2 consecutive months of bank statements
- 2 recent tax returns

CITI LOAN NUMBER

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Part A - Borrower Information

Borrower Name		Social Security Number		Co-Borrower Name		Social Security Number	
Borrower Phone No. Day () _____ Evening () _____ Cell () _____				Co-Borrower Phone No. Day () _____ Evening () _____ Cell () _____			
Property Address: Street _____ _____				Mailing Address (if applicable): Street _____ _____			
City, State, Zip Code _____				City, State, Zip Code _____			
Email Address _____				Email Address _____			
Employer (Current)		Position		Employer (Current)		Position	
Years on Job		Employer Phone		Years on Job		Employer Phone	

If in current job for less than 5 years, enter your previous employer information below.

Employer (Previous)		Position		Employer (Previous)		Position	
Years on Job		Employer Phone		Years on Job		Employer Phone	

PART B Property Information

Property for SALE?		Property for RENT?		
List Date/Price		Monthly Rent	Monthly Last Paid	Date Lease Expires
Realtor Name				
Realtor Phone				

PART C Monthly Income

DESCRIPTION (MONTHLY)	
1. Gross Salary/Wages	
2. Other Income	
3. Other Additional Income (SSI, Rental, Second Job, Child Support)	
4. Total Net Income	



Dear CitiMortgage Customer(s):

In order for CitiMortgage, Inc. to discuss your mortgage loan with a third party, we must obtain a letter of authorization form signed by all borrowers. Please review the form below and complete the following:

- **Specify the name(s), address, phone number and relationship of the person you authorize CitiMortgage, Inc to verbally discuss information with regarding your mortgage account.**
- **CitiMortgage, Inc will need the signature of everyone that signed the note and/or the security instrument (i.e. Mortgage/ Deed of Trust) for your loan. Please make sure that this form is dated below.**
- **Mail your form to: CitiMortgage, Inc. P.O. Box 9438, Gaithersburg, MD 20898-9438 or you may fax the form to:**

	FAX	EMAIL
Citi Mortgage 1 st Lien	(866) 940-8125	HOST.CitiLinkdocs@citi.com
HELOC (Home Equity Line Of Credit)	(866) 989-1356	HOST.CUSTOMdocs@citi.com

Upon receipt of this Form your records will be updated. This authorization will remain in effect until revoked in writing.

LETTER OF AUTHORIZATION

I/We herby authorize CitiMortgage, Inc. to discuss my/our mortgage account number _____ with the individuals listed below.

Name(s) _____

Business Address _____

Business Phone _____

Relationship to Borrower/Co-borrower _____

I/We hereby release CitiMortgage, Inc. it’s employees, officers, agents and directors from any claim(s) that might arise in connection with this authorization. This authorization shall remain in effect until revoked in writing.

Borrower Signature _____ **Date** _____

Co-Borrower Signature _____ **Date** _____

Property Address: _____

PART D Assets

DESCRIPTION (MONTHLY)	Borrower	Co-Borrower	Total
1. Cash/Checking	\$	\$	\$
2. 401(k)	\$	\$	\$
3. Savings	\$	\$	\$

PART E Monthly Expenses

DESCRIPTION (MONTHLY)	Monthly Payment	Balance Due	# Months Delinquent
1. Primary Home Mortgage	\$	\$	
2. Rent Payment (if owner not occupying subject property)	\$	\$	
3. Maintenance/Homeowners Association Fees	\$	\$	
4. Property Taxes	\$	\$	
5. Homeowners Insurance/Flood Insurance	\$	\$	
6. Other Mortgages	\$	\$	
7. Automobile Loans	\$	\$	
8. Other Loans	\$	\$	
9. Credit Cards (minimum payment)	\$	\$	
10. Alimony/Child Support	\$	\$	
11. Child/Dependent Care	\$	\$	
12. Utilities (water, electricity, gas, cable, etc.)	\$	\$	
13. Telephone (landline and cell phone)	\$	\$	
14. Insurance (automobile, health, life)	\$	\$	
15. Medical Expenses (uninsured)	\$	\$	
16. Car Expenses (gas, maintenance, parking)	\$	\$	
17. Groceries and Toiletries	\$	\$	
18. Other (explain)	\$	\$	
19. Other (explain)	\$	\$	
Total	\$	\$	

PART F General Questions

QUESTIONS	Yes	No
1. Do you occupy this mortgaged property as a Primary Residence?		
If you answered "Yes" to question 1, how long at this residence?	Years:	Months:
2. How many people in the household?		
3. Any dependents under the age of 18? If "Yes," how many?		
4. Do you have any other debts or obligations secured by this property? (Example: second mortgage, home equity loan, judgments or liens)		
If you answered "Yes" to question 4, please itemize.	Amount	
	\$	
	\$	
5. Do you own any other properties? How many?	Amount	
If you answered "Yes" to question 5:	Principal Balance: \$	
Monthly Payment: \$	Vacant?	
Rental Income: \$		
6. What is the amount of funds you immediately have available to apply toward your mortgage delinquency?		
7. In addition to the amount stated above, what amount will you have available in 30 days?		

PART F General Questions (Cont'd)

Briefly explain the reason why you are behind on your mortgage payment(s) or are in imminent danger of default:

(If needed, attach a separate sheet of paper for explanation.)

What is your proposal for repaying the arrearage?

INSTRUCTIONS: Please try to complete as many of the questions as possible. Additional information may be necessary and Citi will need to speak with you during the assistance process.

Authorization to Release Information

IN ADDITION TO THIS FINANCIAL STATEMENT AND ITS ATTACHMENTS, THERE MAY BE TIMES WHEN ADDITIONAL INFORMATION IS NEEDED TO REVIEW THE SITUATION THOROUGHLY, SUCH AS:

1. ORDERING CREDIT REPORTS
2. VERIFYING BANK ACCOUNTS IN THIS DISCLOSURE
3. OBTAINING ANY OTHER INFORMATION NECESSARY TO PROPERLY ANALYZE THIS REQUEST

I ACKNOWLEDGE THAT EVERYTHING I HAVE STATED IN THIS DISCLOSURE IS TRUE AND FACTUAL TO THE BEST OF MY ABILITY. I ALSO AGREE THAT IF IT IS DETERMINED THAT I HAVE PROVIDED INFORMATION THAT IS MISREPRESENTED AND THEREBY CAUSED ACTIONS TO BE TAKEN WHICH WOULD NOT HAVE BEEN TAKEN HAD THE TRUE FACTS BEEN KNOWN, I SHALL BE LIABLE FOR ANY AND ALL LOSSES SUFFERED BY THE LENDER OF MY MORTGAGE LOAN.

Borrower Signature

Date

Borrower Signature

Date

AUTHORIZATION TO RELEASE INFORMATION

I/WE HEREBY AUTHORIZE YOU TO RELEASE TO _____

ANY AND ALL INFORMATION THEY MAY REQUIRE FOR THE PURPOSE OF A CREDIT TRANSACTION.

THANK YOU.

Borrower Signature

Date

Borrower Signature

Date

Social Security Number

Social Security Number

FOR INTERNAL USE ONLY

Citi Residential Lending CitiMortgage CitiFinancial Other: _____

Spanish speaking preferred

of payments due _____ Is a foreclosure date set? _____

How did you hear of this Office of Homeownership Preservation Event?

Letter Media Advocacy Group Call Campaign Other: _____

Have you applied for State assistance? If so, name of program: _____

Status of application: _____

Are you a union member? _____ If so, name of union: _____

Hardship:

- | | |
|--|---|
| <input type="checkbox"/> Disability | <input type="checkbox"/> Loss of Income |
| <input type="checkbox"/> Divorce | <input type="checkbox"/> Loss of Job |
| <input type="checkbox"/> Death | <input type="checkbox"/> Military Service |
| <input type="checkbox"/> Excessive Obligations | <input type="checkbox"/> Natural Disaster |
| <input type="checkbox"/> Illness | <input type="checkbox"/> Property Insurance Issue |
| <input type="checkbox"/> Interest Adjustment | <input type="checkbox"/> Property Tax Issue |
| | <input type="checkbox"/> Other: _____ |

Proposed Resolution:

- Adjustment of loan terms
- Borrowers Current / Program Inquiry
- Currently working with HRG
- Forbearance Plan
- Not Qualified for CRLI Programs
- Non-borrower 3rd Party Representative
- Other (SCRA, BK, REO, Legal, Redemption, Discharged BK7)
- Repayment Plan
- Review for Deed in Lieu
- Short Sale

Notes:

FAX COVER SHEET

Sender's Information

Receiver's Information

Name:	To: Citi
Telephone:	Fax:
Number of Pages:	Loan #

Required Information

- Signed and dated Hardship Letter
- 2 months of paystubs for: _____
The last 2 recent W-2 Forms
Current complete 1040s
- Year-to-Date Profit and Loss Statement for Self-Employed Borrowers
- Social Security Income (Award Letter) for: _____
- Spousal and/or Child Support Income
- Supplemental Income or other: _____
- Complete bank statements for the last two months
- Current Homeowners Insurance Policy
- Current and/or Delinquent Property Tax Information
- Rental Agreement(s), Purchase Agreements

Please fax or mail the required documentation to:

CitiMortgage or CitiFinancial

Attn: Office of Homeownership Preservation
14415 S. 50th Street, Suite 100
Phoenix, AZ 85044
Phone (866) 915- 9417
Fax (480) 753-7832

Note: Please reference your loan number on your documentation